

Position: Quality Controller
Business Unit: Barons
Location: Bellville
Reporting to: Service Manager



Overview: Job purpose and deliverables

NMI is looking for a meticulous Quality Controller to inspect vehicles, ensure repair standards, and maintain compliance with manufacturer requirements. If you're detail-oriented, thorough, and committed to excellence, we'd love to have you on our team.

Purpose of the role: The core purpose of this position is to be part of a customer-focused team ensuring high standards, quality work, exceptional customer service, and excellence at all times. In this role, you will be responsible for ensuring all vehicles meet the dealership's quality and safety standards before delivery to customers. As the Quality Controller, you will also inspect and test completed work, identify any defects or issues, and ensure corrective action is taken. By maintaining high standards and attention to detail, they help uphold the dealership's reputation and customer satisfaction.

Key deliverables and outputs:

- Liaise with customers daily regarding the progress of repairs.
- Maintain high levels of productivity and efficiency.
- Deliver at all times exceptional customer service to add value to the service department
- Manage and control the quality of workmanship
- Control vehicle flow through the workshop
- Ensure cost control and have excellent customer service skills
- Test drive vehicles

Overview: Essential individual competencies to be successful in the job

Academic qualifications

- Matric (Grade 12)
- Unendorsed driver's License code 8
- Qualified Motor Mechanic in the position of a card
- Technical qualification or orientation

Work Experience

- 10 years in the Motor Industry in the same or a similar position

Knowledge and Skills

- Sales and marketing principles
- People management
- Financial key indicators
- Computer and DMS systems
- Product knowledge

Behavioural Attributes

- Good communication
- Planning, organizing, and controlling
- Passion for customer service
- Ability to build and maintain relationships

Level of Decision-Making	Level of Problem Solving
Decision making takes operational trends and business plan into account and generates multiple possibilities that involve trade-offs and juggling of multiple variables (budget, people, technology).	Problem solving requires specialist and/or highly technical ideas/concepts.

APPLICATIONS MUST BE FORWARDED TO: ON, OR BEFORE: 24 April 2026

Email: Recruitment@nmi.co.za

Please Use Reference: Quality Controller – Barons Bellville

Any internal employee who considers this opportunity must inform his/her manager prior to applying/attending an interview.

Should you not receive a response in 10 days, please consider your application as unsuccessful as Selection will be done in terms of the company's Employment Equity Policy