

Position: Technician
Business Unit: Ford
Location: N1 City
Reporting to: Service Manager



Overview: Job purpose and deliverables

NMI is looking for a skilled Technician to perform quality vehicle servicing, diagnostics, and repairs in line with manufacturer standards. If you're technically driven, detail-oriented, and passionate about automotive excellence, this role is for you.

Purpose of the role: The core purpose of this position is to provide quality service and repair work first time right, as efficiently and effectively as possible. The successful candidate would strive for efficiency, actively develop their technical knowledge, work best as a member of a team, and have a strong belief in quality workmanship.

Key deliverables and outputs:

- Ensure work carried out reflects the requested and authorized work by using the latest technical information and ensuring excellent quality of repairs.
- Use the correct tools and equipment at all times as per requirements.
- Ensure work is done according to the manufacturer's specifications
- Have good administrative acumen, by reporting accurately on faults found and work done, and ensuring that the manufacturer's work instructions and procedures are adhered to, always.
- Take good care of customer vehicles and property, using fender and seat covers at all times, and driving safely when testing vehicles
- Maintain a professional impression at all times by taking care of your work area, ensuring it is neat and clean
- This position also requires a willingness to assist and mentor apprentices

Overview: Essential individual competencies to be successful in the job

Academic qualifications

Essential:

- Mechanic Trade
- Unendorsed driver's license
- Qualified petrol technician

Work experience

Essential:

- 4 to 5 years' experience in the field
- Preference will be given to dealership experience
- Ability to mentor an apprentice

Knowledge and Skills

Essential:

- Product knowledge
- Use of Manuals and special equipment
- CSI Awareness
- Basic computer literacy

Behavioural Attributes

Essential:

- Physical fitness to meet the physical demands of the job
- Willingness to work flexible hours and/or overtime
- A strong concern for standards and quality
- A willingness to comply with given policies, procedures, and standards

Advantageous:

- Commitment to behaving correctly and ethically
- Enthusiasm for learning, sharing, and growing

Level of Decision-Making	Level of Problem Solving
Decision making takes operational trends and business plan into account and generates multiple possibilities that involve trade-offs and juggling of multiple variables (budget, people, technology).	Problem solving requires specialist and/or highly technical ideas/concepts.

APPLICATIONS MUST BE FORWARDED TO: ON, OR BEFORE: 18 September 2025

Email: Recruitment@nmi.co.za

Please Use Reference: Technician – Ford N1 City

Any internal employee who considers this opportunity must inform his/her manager prior to Applying/attending an interview.

Should you not receive a response in 10 days, please consider your application as unsuccessful as Selection will be done in terms of the company's Employment Equity Policy